RFP No. ESSCI/TEMS/2026/01

"Selection of an Agency for Design, Development, Deployment, Implementation, Testing, Training, Maintenance and Support of Technology-enabled MIS System"

Preamble
Time is of the Essence

Considering the strategic importance and critical nature of this Project to ESSCI, **time shall be of the essence** in the execution of the Project. The Selected Agency shall deploy and maintain all necessary qualified resources, technical expertise, infrastructure, and project management support throughout the Project tenure to ensure the timely and successful completion of the entire Scope of Work. Under no circumstances shall the overall timeline for completion of all activities and deliverables, including Go-Live, exceed six (6) months from the date of issuance of the Work Order**.**

Pre-Bid Query Responses

S. No.	Clause / Section Reference	Page No.	Existing Provision in ToR	Query / Clarification Requested	Clarification from ESSCI
1	Section 5 - Point No. 4 (Financial Turnover)	7	Minimum average annual turnover of INR 50 Lakhs from IT/software services in each of the last three (3) financial years (FY 2023-24, 2024-25, 2025-26), certified by a practising Chartered Accountant.	For many bidders FY 2025-26 audited statements have not been available .Kindly advise whether bidders may submit turnover figures for the preceding three audited financial years (FY 2022-23, 2023-24, 2024-25) .	A CA certify turnover certificate for FY 2025-26 is acceptable.
2	Section 8.2	9	Minimum three (3) completed projects involving development of an LMS, e-learning platform, Technology-enabled MIS System or dashboard-based application, with at least one (1) project for a Government / PSU / Skill Development ecosystem entity (NSDC / SSC / NCVET / MSDE	If completion Certificate by department is not available for a project, kindly confirm whether a CA-certified project completion will be accepted in lieu thereof.	If completion Certificate is not available, bidder may submit the Work orders.

			/ State Skill Mission or equivalent), supported by work orders / completion certificates		
3	Section 8.2	9	"The minimum qualifying score in Technical Evaluation shall be fifty (60) out of seventy (80) marks."	The clause is internally inconsistent — the words "fifty" and "seventy" do not match the figures "(60)" and "(80)". Kindly confirm the correct minimum qualifying technical score (e.g., 60 out of 80, or 50 out of 80) required to proceed to financial bid opening.	It should be read as "The minimum qualifying score in Technical Evaluation shall be sixty (60) out of eighty (80) marks."
4	Section 8.2.2	10	"Financial scoring is purely formula-based and carries thirty percent (20%) weightage in the final combined score."	The words "thirty percent" do not match the figure "(20%)", and this also appears inconsistent with Section 8 which states Technical:Financial = 80:20. Kindly confirm the correct financial weightage (20% as per the formula and Section 8, or 30%) so that bidders can validate the QCBS computation.	It should be read as "Financial scoring is purely formula-based and carries twenty percent (20%) weightage in the final combined score."

5	Appendix I, Sl. No. 3.1 vs. Section 11.1(7)(ii)	12 & 18	Appendix I prescribes minimum team as: Project Manager–1, Solution Architect–1, Backend/LMS Developers–3, Frontend/UI-UX–2, QA/Tester–2, DevOps/Cloud–1. Section 11.1(7)(ii) separately lists CVs required for Project Manager, LMS/Backend Experts, Dashboard Experts, UI/UX Team, Developers, Cloud/DevOps, QA, and Cyber Security.	The minimum team composition in Appendix I does not include a dedicated Cyber Security resource or a separate Dashboard Expert, whereas Section 11.1 requires CVs for these roles. Kindly clarify the exact minimum mandatory team composition and headcount to be demonstrated for eligibility compliance.	It is recommended to refer this minimum team structure: Project Manager – 1, System Requirements Specification (SRS) engineer – 1, Backend/LMS Developers – 1, Frontend/UI-UX – 1, QA/Tester – 1, DevOps/Cloud – 1
6	Section 5, Sl. No. 4 vs. Appendix VIII, Pages 7 & 25 .	7 & 25	Section 5 requires minimum average annual turnover of INR 50 Lakhs from IT/software services for FY 2023-24, 2024-25 and 2025-26, certified by a CA.	For many bidders FY 2025-26 audited statements have not been available .Kindly advise whether bidders may submit turnover figures for the preceding three completed financial years (FY 2022-23, 2023-24, 2024-25) .	A CA certify turnover certificate for FY 2025-26 is acceptable.
7	Section 6, Milestone M7	8	"M7 – Successful Completion of 12-Month Warranty Support (Retention Release) – 12 months post Go-Live – 10%", read with Section 8.2.2 Financial Score formula which is based on the total quoted bid amount Bn.	Since 10% of the total contract value is withheld for 12 months post Go-Live as retention (M7), kindly confirm whether this retention may alternatively be furnished as a Bank Guarantee to enable earlier release of the M7 payment amount, and if so, the acceptable format and validity of such Bank Guarantee.	Performance Bank Guarantee is acceptable and should be valid through the whole contract duration (Defect liability period of the 12 months). There is a standard format of the bank, in case it is required from our side, we will provide once Work order issue.

8	Section 14.3,	14	"Additional cost arising from an approved scope change shall be capped at twenty percent (20%) of the original Contract value."	Kindly clarify the mechanism and rate card for pricing scope changes/change requests within this 20% cap — i.e., whether bidders are required to submit indicative man-day/man-month rates for various resource categories (Developer, QA, UI/UX, DevOps, etc.) along with the Financial Bid in Appendix III, to be used for costing future change requests.	In case of any increase in scope, ESSCI may request the Bidder to submit a separate price proposal for the additional work. Upon review and acceptance of the proposed rates by ESSCI, a separate Work Order shall be issued for the additional scope. Scope extension would be strictly on PO basis.
9	Appendix III, Point 3,	20	"Optional: Post-Warranty Annual Maintenance Cost (AMC), per annum (excl. GST)" is captured as a single amount, while Section 14.8 states AMC rates shall not exceed those quoted in the Financial Proposal.	Kindly confirm whether the quoted AMC amount will be considered as part of the technical/financial evaluation and QCBS scoring (Section 8.2.2), or whether it is purely indicative/non-scored and will only be used for a future separate AMC agreement as stated in Section 14.8.	Bidders to quote AMC separately. AMC would be consider based on quoted notes in this tender itself.
10	Section 4.4(2),	7	"The Platform shall comply with applicable Government of India guidelines on data localisation, cyber security, and accessibility (including GIGW / WCAG guidelines, as applicable)."	Kindly confirm whether the Platform/data must be hosted exclusively on servers located within India (data localisation), and whether any specific empanelled cloud service provider (e.g., MeitY-empanelled Cloud Service Providers) is mandated, or whether the Agency may propose any reputed cloud provider with an India data-center region.	Cloud Service Providers that are empanelled with MeitY and comply with the applicable requirements of the Digital Personal Data Protection Act, 2023 (DPDPA) shall be given preference and appropriate weightage during the Technical Evaluation. However, bidders may propose any reputed Cloud Service Provider, subject to compliance with the applicable data protection, security, and regulatory requirements.

11	Section 5, Point No 7	8	Availability of an in-house / dedicated technical team comprising, at minimum, the roles listed in Appendix I, supported by CVs.	Kindly confirm whether the proposed team is required to work onsite at ESSCI's office, offsite/remote, or in hybrid mode."	The engagement shall primarily be in offsite/remote mode. However, the Agency's core team, including the Project Manager, SRS Engineer, and Frontend/UI-UX Resource, shall mandatorily attend a meeting at ESSCI's Okhla, New Delhi office at least once every month during the project, at no additional cost to ESSCI. Additional onsite visits for key meetings, presentations, UAT, training, and go-live support shall be as required by ESSCI.
12				Please advise whether a pre-bid conference (physical/virtual) will be conducted.. Also reuested to extend the date of submission at least for 5-7 days to allow bidders adequate time to study the RFP,	1. No Prebid conference will be conducted. 2. Bid Submission Last date extend till 11th Sep 2026
13	NA	NA	we would like to kindly request ESSCI to consider permitting submission of the proposal through email, if feasible, as an alternative to physical submission.	We would be happy to submit the Technical Proposal and Financial Proposal as separate documents, following any specific format or security requirements prescribed by ESSCI for electronic submission. We would greatly appreciate it if ESSCI could consider this request and confirm whether email-based submission can be permitted for this RFP.	1. No digital proposal submission is allowed under this RFP. 2. Bid Submission Last date extend till 11th Sep 2026

14	NA	NA	Does ESSCI have any specific requirement or preference regarding the programming language, backend technology, frontend framework, database technology, or other technology stack to be used for development of the proposed platform? Alternatively, can the bidder propose an appropriate technology stack based on the functional, security, scalability and integration requirements specified in the RFP?	We request you to kindly clarify the above so that we can prepare our technical proposal accordingly.	ESSCI defines the following minimum technology baseline. 1. Frontend: React.js or Angular; fully browser-based, responsive and mobile-first, compatible with major browsers on Android and iOS smartphones/tablets. No native mobile app is mandatory. 2. Backend: Node.js (Express/NestJS) or Java (Spring Boot); REST APIs with OpenAPI/Swagger. Modular monolith preferred for cost-effectiveness. 3. Database: PostgreSQL or MySQL; Redis or equivalent where required. AES-256 encryption at rest and TLS 1.2+ in transit. 4. Cloud & Hosting: MeitY-empanelled CSP as applicable; data hosted and processed within India; automated backups, load balancing and disaster recovery. Docker preferred; Kubernetes optional. 5. Learning Content: SCORM 1.2/2004 compliant; video streaming and CDN/Adaptive Bitrate Streaming where required. 6. Security: OWASP Top 10 aligned development, VAPT before Go-Live, RBAC, audit logging, secure authentication and applicable DPDPA, 2023 compliance. PCI-DSS compliant payment gateway, where applicable. 7. DevOps: Git-based version control and CI/CD; complete source code, documentation and deployment materials to be handed over to ESSCI. 8. Performance: Support agreed concurrent-user load, automated daily backups, restoration mechanism and defined RPO/RTO.

15	Clause 4.1	5	System Integration Requirements: API integration with ESSCI's and NSDC's existing systems (e.g., SDMS, Skill India portals) is required "where applicable", without specifying which systems are mandatory.	Since the effort and cost of integration varies significantly depending on the number and complexity of systems involved, kindly confirm (a) the complete list of existing ESSCI/NSDC systems and portals that are mandatory for integration under this scope, and (b) whether API documentation, technical specifications, and sandbox environment access for these systems will be made available to the Agency, along with the expected timeline for such access. This will enable bidders to accurately estimate integration effort in their technical and financial proposals.	The proposed solution shall be a standalone LMS. No integration with existing ESSCI/NSDC systems or portals is required at this stage.
16	Clause 4.1	5	Existing Systems and Data Migration: It is not clarified whether ESSCI currently operates an existing LMS, MIS, or B2B/B2C portal whose data or functionality would need to be migrated into the new Platform.	Kindly confirm whether any existing LMS, MIS, or portal application is currently in use by ESSCI that will need to be decommissioned, or whose data must be migrated to the new Platform. If such a system exists, we request details of the existing technology stack, database structure, available APIs, and approximate data volumes, as this materially impacts the migration effort and timeline to be proposed.	Currently there is no another LMS available with us whose data need to be migrated but the Data for the migration will be provide as the excel and csv files.

17	Clause 4.1	5	Platform Scale and Sizing: The RFP references a "pan-India user base" for the Platform without specifying expected user volumes.	To ensure the proposed infrastructure architecture is appropriately sized and costed, kindly share the expected registered user counts, active users, and concurrent user load, along with anticipated annual transaction volumes, for each user category (Candidates/Learners, Trainers, Assessors, Training Partners, Industry Partners, and Administrators). These sizing assumptions materially affect both the solution architecture and the cloud infrastructure cost proposed.	The LMS shall initially be designed and sized for approximately 500 registered users, with the infrastructure capable of supporting the expected concurrent user load. Bidders shall propose an appropriately scalable and cost-effective architecture based on this baseline.
18	Clause 4.1	5	Content Volume for Hosting: The scope requires SCORM 1.2/2004 compliant packaging and adaptive bitrate video streaming, but does not indicate the volume of content to be hosted.	Kindly clarify the approximate volume and type of existing learning content, including the number of SCORM packages, video hours, and documents, that must be hosted or migrated onto the Platform at Go-Live and over the contract period. This will help bidders size storage, CDN, and streaming infrastructure appropriately.	Initially, the LMS shall be designed to support the learning content for approximately 20 Qualification Packs (QPs). Bidders shall propose appropriate and scalable storage, content management, and delivery infrastructure based on this baseline.

19	Clause 4.1	5	Content Creation vs. Content Hosting: The scope covers "Digital Content Delivery" and content packaging/hosting, but is silent on whether new content authoring or conversion is included.	Kindly confirm whether the creation, conversion, or instructional design of new digital learning content, including SCORM packaging of existing raw content, is within the Agency's scope, or whether the Agency's responsibility is limited to providing the technology platform for hosting and delivering content that ESSCI will supply in a ready-to-upload format.	The Agency's responsibility is limited to providing the technology platform for hosting and delivering content that ESSCI will supply in a ready-to-upload format. Assessment modules needs to be added at the end of every Module.
20	Clauses 4.1(10), 4.4(4)	5, 7	Mobile Compatibility: The Platform is required to be "mobile-responsive" and "compatible across Android and iOS devices", without specifying whether native applications are required.	Kindly confirm whether the scope requires development of native Android and iOS mobile applications, or whether a mobile-responsive web application, optionally delivered as a Progressive Web App, compatible across Android and iOS devices, would satisfy this requirement. This distinction has a significant bearing on both the proposed technical architecture and the cost estimate.	The LMS shall be browser-based and fully responsive, with compatibility across Android and iOS devices. Development of separate native Android or iOS mobile applications is not required at this stage.
21	Clause 3	4	Multilingual Content: The RFP objective references "multilingual learning content" without specifying the languages or the party responsible for translation.	Kindly specify the languages, beyond English and Hindi if applicable, for which multilingual content support is required, and confirm whether content translation and localisation is ESSCI's responsibility or falls within the Agency's scope of work.	Primary the support is required only for the languages English and Hindi. Content translation and localisation does not fall within the Agency's scope of work.

22	Clause 4.2.1	6	B2B Portal Workflows: B2B Portal user categories are listed (Industry Partners, Training Partners, Colleges/Universities, Government Departments, Corporate Users), but the expected workflows for each are not detailed.	Kindly provide, or confirm these will be finalised during the Requirement Study phase, the expected key business workflows for B2B users covering registration/onboarding, candidate enrolment and management, bulk payments, reporting, and certification tracking, as this will inform the proposed solution architecture and UI/UX approach.	B2B Portal Workflows covers registration/onboarding, candidate enrolment and management, bulk payments, reporting, and certification tracking but not limited for the user categories as listed (Industry Partners, Training Partners, Colleges/Universities, Government Departments, Corporate Users)
23	Clause 4.2.3	6	Placement Analytics Scope: The Dashboard is required to provide "placement and certification analytics" without clarifying the source of placement data.	Kindly clarify whether placement data will be supplied to the Platform by ESSCI, Training Partners, or Industry Partners through manual entry or existing external systems, or whether the Platform itself is expected to provide a complete placement-management workflow, including employer-facing functionality. The scope and cost of this module depend materially on this distinction.	Placement data and placement management functionality are not required.

24	Clause 4.4	7	Technology Stack: No specific technology stack or empanelled Cloud Service Provider is mandated for the Platform.	Kindly confirm whether ESSCI has a mandated technology stack or empanelled Cloud Service Provider that bidders are required to align with, or whether the Agency is free to propose its own technology stack and cloud provider, subject to ESSCI's approval as stated in Clause 4.4(1).	ESSCI defines the following minimum technology baseline. 1. Frontend: React.js or Angular; fully browser-based, responsive and mobile-first, compatible with major browsers on Android and iOS smartphones/tablets. No native mobile app is mandatory. 2. Backend: Node.js (Express/NestJS) or Java (Spring Boot); REST APIs with OpenAPI/Swagger. Modular monolith preferred for cost-effectiveness. 3. Database: PostgreSQL or MySQL; Redis or equivalent where required. AES-256 encryption at rest and TLS 1.2+ in transit. 4. Cloud & Hosting: MeitY-empanelled CSP as applicable; data hosted and processed within India; automated backups, load balancing and disaster recovery. Docker preferred; Kubernetes optional. 5. Learning Content: SCORM 1.2/2004 compliant; video streaming and CDN/Adaptive Bitrate Streaming where required. 6. Security: OWASP Top 10 aligned development, VAPT before Go-Live, RBAC, audit logging, secure authentication and applicable DPDPA, 2023 compliance. PCI-DSS compliant payment gateway, where applicable. 7. DevOps: Git-based version control and CI/CD; complete source code, documentation and deployment materials to be handed over to ESSCI. 8. Performance: Support agreed concurrent-user load, automated daily backups, restoration mechanism and defined RPO/RTO.
25	Clause 4.4(2)	7	Accessibility Compliance: Compliance with GIGW/WCAG guidelines is required "as applicable", without specifying the target conformance level.	Kindly specify the required WCAG conformance level, such as Level AA, that the Platform must meet, as this determines the depth of accessibility testing, remediation effort, and specialist resourcing that	Please refer: Accessibility: WCAG 2.1 Level AA, and compliance with GIGW 3.0 (Government of India Guidelines for Websites, Apps and eGov Systems)

				bidders should factor into their technical approach and cost.	
26	Clause 4.4	7	UI/UX Design Direction: Wireframes and UI/UX design are required as a deliverable, but it is not indicated whether ESSCI has an existing brand guideline or design system.	Kindly confirm whether ESSCI has an existing brand identity, design system, or style guide that the Platform's UI/UX must adhere to, or whether the visual design direction is entirely open to the Agency's proposal, subject to ESSCI's review and approval during the Wireframes/Prototype milestone (M2).	The UI/UX design direction shall be open to the Agency's proposal. The Agency may design and suggest the visual theme, layout, and user experience, subject to ESSCI's review and approval during the Wireframes/Prototype milestone (M2).
27	Clause 4.1A	5-6	Payment Gateway Selection: Integration with "an RBI-authorised Payment Aggregator/Payment Gateway" is required, to be identified "in consultation with ESSCI's Finance team", without confirming whether ESSCI already has a preferred or empanelled provider.	Kindly confirm whether ESSCI has an existing preferred, empanelled, or contracted Payment Gateway/Aggregator that the Agency is required to integrate with. If yes, please share the provider name and available API/integration specifications. If not, kindly confirm that the Agency is expected to evaluate, recommend, and onboard a suitable RBI-authorised Payment Aggregator, subject to ESSCI's final approval.	The Agency is expected to evaluate, recommend, and onboard a suitable RBI-authorised Payment Aggregator, subject to ESSCI's final approval.

28	Clause 4.1A	5-6	Payment Gateway Onboarding Scope: The Agency is required to complete "gateway on-boarding, integration, and testing effort" within the quoted cost, without clarifying whether this includes commercial/KYC onboarding with the gateway provider.	Kindly clarify whether the Agency's responsibility is limited to the technical integration of the payment gateway APIs into the Platform, or also extends to commercial onboarding, merchant KYC documentation, and settlement account configuration with the Payment Aggregator, since the latter typically requires ESSCI's own corporate documentation and authorised signatories.	The Agency’s responsibility shall be limited to the technical integration of the payment gateway into the LMS as suggested by the ESSCI.
29	Clause 4.1A	5-6	Payment Transaction Volumes: The expected volume or value of payment transactions to be processed through the Platform is not indicated.	Kindly share the expected annual number and value of payment transactions (course fees, assessment fees, certification fees) and anticipated refund volumes, so that the payment infrastructure, reconciliation dashboard, and settlement handling can be designed and costed to appropriate scale.	NA

30	Clause 4.4(1)	7	Recurring Hosting Cost Treatment: Hosting architecture is to be "proposed by the Agency and approved by ESSCI", while the Financial Bid Format (Appendix III) provides only a single consolidated cost line, with no clear treatment of recurring hosting costs.	Kindly confirm whether recurring cloud hosting, storage, CDN, backup, and monitoring costs, for both the implementation phase and the 12-month warranty period, are to be included within the Agency's quoted project cost in Appendix III, or whether these will be separately procured and paid for by ESSCI, for instance through a direct cloud subscription. This has a material bearing on the overall commercial structure of the bid.	For the duration of the development phase and for the 12 months after Go-live, these costs are to be included whiten the Agency's quoted project cost in Appendix-III. (A detailed break-up with supporting documents needs to be submit as and when required.)
31	Clause 4.4(1)	7	Cloud Account Ownership: It is unclear whether ESSCI will provide its own cloud subscription/account or expects the Agency to provision one on its behalf.	Kindly confirm whether ESSCI will provide and own the cloud account/subscription under which the Platform will be hosted, with the Agency granted deployment access, or whether the Agency is expected to provision, own, and manage the cloud environment for the duration of the contract and warranty period, with ownership subsequently transferred to ESSCI.	During the contract period, the cloud subscription shall be provisioned, owned, and managed by the Bidder. Upon completion of the contract, the cloud subscription shall be transferred to ESSCI, as applicable. The ownership of the source codes shall be transferred to ESSCI upon Go-Live.

32	Clauses 4.4, 14.6-14.7	7, 15-16	Security Assessment Requirements: Compliance with cyber security and data protection guidelines is required, referencing CERT-In and MeitY, without specifying applicable security standards or audit frequency.	Kindly specify the applicable cybersecurity standards (such as ISO 27001 or CERT-In empanelled auditor requirements), the scope of Vulnerability Assessment and Penetration Testing (VAPT) expected, and the frequency at which security assessments and audits must be conducted and reported to ESSCI during the contract and warranty period.	The Platform shall comply with applicable general data security and cybersecurity requirements, including reasonable security safeguards for protection of ESSCI and user data. VAPT/security assessments shall be conducted as required by ESSCI and applicable regulations.
33	Clause 4.4	7	SLA and Availability Requirements: Uptime, recovery, or backup expectations for the production Platform are not specified.	Kindly specify the expected availability/uptime SLA (e.g., 99.5%), Recovery Point Objective (RPO), Recovery Time Objective (RTO), backup frequency, and disaster recovery expectations for the production Platform, as these parameters directly influence the proposed infrastructure architecture and associated cost.	Please Refer: 1. Uptime SLA: 99.5% measured monthly (excluding scheduled maintenance windows, intimated 48 hours in advance). 2. RPO (Recovery Point Objective): 24 hours. 3. RTO (Recovery Time Objective): 8 hours. 4. Backup: Automated daily incremental backups + weekly full backup; retention of 30 days minimum. 5. Disaster Recovery: Standard backup-and-restore based DR (hot/warm DR site not mandated at this stage); DR drill to be conducted at least once during the warranty period. 6. Penalty: Non-compliance with the uptime SLA shall attract service credits/penalties as per Clause 14.4, on a pro-rata basis for downtime beyond the permitted threshold. Bidders shall design and price their cloud infrastructure (per the technology baseline already circulated) to meet these standard parameters.

34	Clause 4.4	7	Data Localisation and Hosting Location: Compliance with "Government of India guidelines on data localisation" is referenced, without confirming whether hosting must be exclusively within India.	Kindly confirm whether the Platform is required to be hosted exclusively within Indian data centre regions, and whether any specific Government-empanelled or MeitY-approved Cloud Service Provider is mandated, or whether any major cloud provider with an India region would be acceptable.	Cloud Service Providers that are empanelled with MeitY and comply with the applicable requirements of the Digital Personal Data Protection Act, 2023 (DPDPA) shall be given preference and appropriate weightage during the Technical Evaluation. However, bidders may propose any reputed Cloud Service Provider, subject to compliance with the applicable data protection, security, and regulatory requirements.
35	Clause 4 / Deliverables	6-7	Data Migration Scope: The Project Deliverables list does not explicitly address migration of historical ESSCI data.	Kindly clarify whether migration of existing learner, candidate, training partner, course, assessment, certification, and historical MIS records into the new Platform is within scope. If yes, kindly share the approximate volume of records, the source systems/formats they currently reside in, and the expected depth of migration, for example full history versus active records only.	No migration of existing learner, candidate, training partner, course, assessment, certification, or historical MIS data is required. The LMS will be implemented as a new standalone platform with no legacy data migration.
36	Clause 4 / UAT	7	Data Cleansing Responsibility: Where legacy data migration is required, it is not clarified who is responsible for data cleansing prior to migration.	Where data migration is confirmed to be in scope, kindly clarify whether data cleansing, deduplication, and validation of legacy records prior to migration is the Agency's responsibility or ESSCI's, and whether ESSCI will designate personnel to support this activity, since data quality issues in legacy	No migration of existing learner, candidate, training partner, course, assessment, certification, or historical MIS data is required. The LMS will be implemented as a new standalone platform with no legacy data migration.

				systems are a common source of project delay.	
37	General	-	Indicative Project Budget: The RFP does not disclose an estimated or sanctioned budget/cost ceiling for the Project.	To enable bidders to develop a proposal that is realistically aligned with ESSCI's budgetary expectations, kindly share an indicative estimated cost or budgetary range for this engagement, if one has been internally approved or sanctioned.	NIL
38	Section 9.1 / Section 9.7	10-11	Bid Submission Timeline: The last date for receipt of physical bid submission is specified as 27th August 2026 till 5:00 PM, with corrigendum/query responses due only on 21st August 2026. This leaves a narrow window for bidders to finalise and physically submit a comprehensive technical and financial proposal, particularly given the extensive supporting documentation required under Section 11, including CA-certified turnover statements, work orders, completion certificates, CVs of key experts, and multiple statutory declarations.	Considering the scope and complexity of the Technology-enabled MIS System, which spans an integrated LMS, Project Monitoring Dashboard, B2B and B2C Portals, and PCI-DSS compliant Payment Gateway integration, and the volume of supporting documentation required to be compiled, signed, and self-attested under Section 11, we request that ESSCI consider extending the last date for bid submission by 15 (fifteen) days, from 27th August 2026 to 11th September 2026.	Bid Submission Last date extend till 11th Sep 2026